

Annexure 01 – Eligibility Criteria compliance

#	Financial and other Requirement to be met by the Prime Bidder/System Integrator	Supporting required	Supporting Submitted
1	Should be a Government Organization/ PSU/ PSE or a partnership/ proprietorship/ public/ private limited company	Certificate of Incorporation/ Certificate of commencement	
2	The Bidder should have been operating in India for a minimum period of 3 years.	Certificate of Incorporation/ Certificate of commencement	
3	The Bidder should not have been blacklisted by any Government department/ PSU/ PSE/ Company in India at the time of the bid submission.	Self-declaration within Appendix 04	
4	The Bidder should have a minimum average turnover of Rs 50 Crore over last 3 financial years as per the audited financial statement. i.e. FY 2016-17, FY 2017-18 and FY 2018-19.	1. Audited financial statements for the FY 2016-17, FY 2017-18 and FY 2018-19. AND CA Certificate	
5	The bidder should be generating operating profits during the last three financial years.	2. Audited Financial statements for the given financial years , also of the parent , if required	
6	The bidder should be capable of providing Credit Card Management solution under both licensing and processing model.	Self-Declaration on company' s letter head	
7	The Bidder should have been registered as third party service provider with MasterCard, VISA for Card operations and must have capabilities to introduce Rupay cards.	Self-Declaration with a copy of Business Continuity Plan Document	
8	The Bidder should have a successful and valid PCI-DSS 3.0 & above compliance certificate for its processing environment as on date of submission of Bid. Copy of certificates should be	Copy of relevant certificates	

	submitted as part of Bid.		
9	Bidder must have their DC (Primary) & DR (Secondary) for hosting proposed solution at different centres in India ideally falling under two seismic zones with active-active status. These centres should be Tier-3 Data Centre or higher having clustering and hot standby in place with necessary ISO certifications	Self-Declaration along with details of locations on bidder's letter head	
10	The solution should be capable of issuing EMV compliant chip cards with full and semi grade with contactless issuance capabilities.	Self-Declaration along with relevant details on bidder's letter head	
11	The Bidder must have bundled advanced real-time fraud management system and collection management system	Self-Declaration along with relevant details on bidder's letter head	
12	Bidder should have implemented credit card solution under Licensing/processing model for at least one bank/FI in India having active credit card base of not less than 1.8 Million (as per latest published RBI report on ATM & Card Statistics)	Copy of Purchase order/Agreement/ letter from client	
13	The Bidder should be capable of migrating entire/selective data from the existing systems to its proposed system, before going live. The Bidder should have experience of Credit Card Data migration for at least one large Credit Card player having card base of at least 0.5 million.	Copy of Purchase order/Agreement/ letter from client	

Note:

- a. Purchase orders without client's confirmation through a credential letter will not be considered as credentials
- b. Proposed application implementation experience need not be in the current product version proposed.