

BOB Financial Solutions Limited (BFSL, formerly known as BOBCARDS Ltd.) is a wholly owned subsidiary of Bank of Baroda and a Non-Deposit Accepting Non-Banking Finance Company (NBFC). BFSL was established in the year 1994 to cater to the need of rapidly growing credit card industry in a focused manner. BFSL is one among the pioneers in Indian card market and was the first nonbanking company in India to issue credit cards.

The Company's core business is credit card issuance. It also provides support to Bank of Baroda by carrying out its merchant acquiring operations.

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| Position | Assistant Manager/Senior officer - Fraud Control (Sampling) |
| Role & Responsibilities | <p>Key highlights of the role are listed below (purely indicative and not limiting):</p> <p>We are currently seeking a document verification assistant manager for our Credit Card team. This role will have the exciting opportunity to assist in detecting pre-acquisition fraud by analysing application form, KYC and other documents provided. The candidate will be responsible to manage this vertical and will review application sourced by sales through digital channel or field.</p> <p>Working with various partners, the role will also have responsibilities of reporting, implementation, validation and analyses of recent trends to detect application fraud.</p> <p>Individual will not only oversee the document verification process but will also liaise with sales, CRM, fraud control, credit underwriting and third-party agencies.</p> <ul style="list-style-type: none"> • Manage document verification process. • Investigate applications details. • Maintain data base management. • Monitor full acquisition process to understand the process to locate process deficiencies. • Work closely with the management for achieving the performance metrics. • Prepare and present monthly MIS to the management on the recent document fraud. • Liaise with verification agency for feedback on field verification cases. |
| Job specific skills | <p>Applicants should possess the following attributes:</p> <ul style="list-style-type: none"> • Experience in documents verification. • Experience in third party vendor management. • Previous KYC monitoring/scrutinizing experience. • Experience in customer KYC documents, fraud operations will be plus. • Excellent writing, interpersonal, and communication skills. • Ability to excel in a fast-paced environment with multiple priorities. • Proficient in Microsoft Excel, PowerPoint, and Word. • Ability to communicate with internal and external management in all levels and in all aspects. • Candidate should be willing to work in rotational shift environment (9.30AM till 6.00PM or 1.30PM till 9.00PM or more). |
| Educational Qualifications | <ul style="list-style-type: none"> • Graduate / Post Graduate/ Professional Qualification . |

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| Minimum Experience | <ul style="list-style-type: none"> Minimum 2+ years of experience preferably in Banking and Financial Services Sector Companies of repute. |
| Location of posting | <ul style="list-style-type: none"> Mumbai The candidate may be deputed to work with the team(s) within the organization / parent organization / any subsidiary of the parent organization if and as deemed necessary. Candidate is liable to be transferred to any other location in India. |
| Maximum Age on the last date of application | <ul style="list-style-type: none"> 45 Years as on date of receipt of Application. |
| Email to be sent to | careers@bobfinancial.com with subject as “Assistant Manager/Senior officer - Fraud Control (Sampling)” |
| Website | www.bobfinancial.com |
| Other Terms | <ul style="list-style-type: none"> It may please be noted that company is not bound to call all the applicants for interview. Only shortlisted candidates will be called for selection procedure. Canvassing, in any form, will result in disqualification of candidature. In case of any modification in advertisement shall be updated only in Website. The above recruitment may be scrapped at any stage of recruitment process without assigning any reasons. Company may conduct background checks/CIBIL check at any stage of process and also call for current compensation detail/qualification documents/past employment proofs for conclusion of recruitment process. |
| Last Date for application | 30th June 2021 |