



BOB Financial Solutions Limited (BFSL) is a wholly owned subsidiary of Bank of Baroda and a Non-Deposit Accepting Non-Banking Finance Company (NBFC). BFSL was established in the year 1994 to cater to the need of rapidly growing credit card industry in a focused manner. BFSL is one among the pioneers in Indian card market and was the first nonbanking company in India to issue credit cards.

The Company's core business is credit card issuance. It also provides support to Bank of Baroda by carrying out its merchant acquiring operations.

Position	Chief Operating Officer
Role & Responsibilities	<p>Key highlights of the role are listed below (purely indicative and not limiting):</p> <ul style="list-style-type: none">• As a part of the leadership team, contribute to the development of the credit card business strategy and ensure alignment of the organization to the same.• Spearhead the drive towards best in class processes through optimization of workflows, automation, mobility solutions and business process re-engineering.• Define and articulate standards for achieving credit card business processes to ensure six sigma quality of delivery.• Act as the business Partner across all Business verticals to drive customer satisfaction for credit card business.• Develop and Mentor talent with the appropriate competencies required within the Operations function to effectively support the business needs.• Monitor and review performance of existing operational backbone for all Core Operations vertical/department for Credit Card business with a view to optimize productivity and cost.• Leverage innovation and industry best practices for reengineering of business processes, automation, service, productivity, compliance and cost optimization initiatives.• Continually review re-assess risks and opportunities associated with processes and guidelines in order to ensure smooth operations and ensure compliance across all areas of responsibility.• Design and execute robust back office goals to support evolving long-term business strategy.• Desired incumbent is to review and evaluate present and future business opportunities, threats and risks in the external environment and current and future strengths to achieve the business objectives.• The role involves strategizing organisation growth path and aligning it with internal functions as to achieve the maximising growth prospects.• Ensures the company operates in a cost-effective manner and propose an annual budget and cost framework for organisation.



Job specific skills	<p>Applicants should possess the following attributes:</p> <ul style="list-style-type: none">• Extensive experience in a senior leadership role with a proven track record of successfully managing credit card space.• Superior critical thinking skills and mastering complex subject matter quickly.• Hands on Exposure to Indian credit Cards Industry.• Strong, process, financial and business acumen.• Ethical management and integrity.• Must exhibit personal responsibility and maintain high standards by continually seeking opportunities to increase effectiveness, efficiency and quality of existing work processes, methods and systems.• Superior relationship building skills and ability to work collaboratively and engage with diverse stakeholders.• Experience in BFSI Industry with credit card as product.
Educational Qualifications	<ul style="list-style-type: none">• Post Graduate / Professional Qualification.
Minimum Experience	<ul style="list-style-type: none">• Post Graduate / Professional Degree with 16+ Years of Experience
Location of posting	<p>Mumbai. The candidate may be deputed to work with the team(s) within the organization / parent organization / any subsidiary of the parent organization if and as deemed necessary. Candidate is liable to be transferred to any other location in India.</p>
Maximum Age on the last date of application	<ul style="list-style-type: none">• 55 Years.
Email to be sent to	careers@bobfinancial.com with subject as “Chief Operating Officer“
Website	www.bobfinancial.com
Other Terms	<ul style="list-style-type: none">• It may please be noted that company is not bound to call all the applicants for interview. Only shortlisted candidates will be called for selection procedure.• Canvassing, in any form, will result in disqualification of candidature.• In case of any modification in advertisement shall be updated only in Website.• The above recruitment may be scrapped at any stage of recruitment process without assigning any reasons.• Company may conduct background checks/CIBIL check at any stage of process and also call for current compensation detail/qualification documents/past employment proofs for conclusion of recruitment process.
Last Date for application	27th September 2021.