

## **RuPay Credit Card - Airport Lounge Program**

Bank of Baroda RuPay Credit Card customers can avail of complimentary airport lounge visits as per product feature applicable on credit card variant presented by the customer at participating airport lounges listed below –

Lounge Name	State	City	Terminal	Terminal Type
The Lounge (LBF)	Gujarat	Ahmedabad	Terminal 1	Domestic
Costa Coffee	Punjab	Amritsar	Terminal 1	Domestic
BLR Domestic Lounge	Karnataka	Bangalore	Terminal 1	Domestic
Travel Club Lounge A	Tamil Nadu	Chennai	Terminal 1	Domestic
Travel Club Lounge B	Tamil Nadu	Chennai	Terminal 1	Domestic
Bird Lounge	Uttarakhand	Dehradun	Terminal 1	Domestic
Good Times Lounge and Bar	Goa	Goa	Terminal 1	Domestic
The Lounge	Assam	Guwahati	Terminal 1	Domestic
Encalm Lounge	Telangana	Hyderabad	Terminal 1	Domestic
Primus Lounge	Rajasthan	Jaipur	Terminal 1	Domestic
Earth Lounge	Kerala	Kochi	Terminal 1	Domestic
Travel Club Lounge	West Bengal	Kolkata	Terminal 1	Domestic
Travel Club Lounge	Maharashtra	Mumbai	Terminal 2	Domestic
Mandarin Lounge	Maharashtra	Nagpur	Terminal 1	Domestic
Encalm Lounge	New Delhi	New Delhi	Terminal 2	Domestic
Encalm Lounge	New Delhi	New Delhi	Terminal 3	Domestic
Take Off Bar	Uttar Pradesh	Varanasi	Main Terminal	Domestic

### **How to avail complimentary lounge visit?**

An authorization for an amount (Rs. 2) will be taken on the card for validation purposes only and it will be charged to your Credit Card account. The authorization amount is non-refundable.

Please contact our toll-free customer service number for more details.

### **Important Terms & Conditions**

- The program is applicable at selected airport lounges across India listed above.
- Bank of Baroda RuPay Select Credit Cardholders are eligible to avail the Benefits of airport lounge access program.
- Access to the airport lounge would be granted upon successful authorization of the RuPay



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Credit Card

Credit Card on the point of sale terminal/s placed at the lounge/s.

- RuPay Card airport lounge program is valid from 1st April 2023 till 31<sup>st</sup> Mar 2024. The period may be revised/extended at the discretion of NPCI and the same will be communicated periodically.
- Program is open only for Card Holders carrying a valid and eligible RuPay CreditCard issued in India.
- Only mentioned number of free access per Card Holder per calendar quarter will be permitted subject to the variant. Unutilized access will lapse at the end of the quarter and cannot be carried to next quarter.
- In case, a Card Holder accesses the airport lounge beyond the eligible times (Considering the card variant), he/she will be charged as per the regular access rates prescribed by the lounge.
- Card Holder/s is/are advised to check the services and facilities that are covered under the RuPay airport lounge access program at the lounge.
- An authorization for an amount (Rs. 2) will be taken on the card for validation purposes only and it will be charged to Card Holder's account. The authorization amount is non-refundable.
- The program can be modified, amended, changed or revoked at any time by NPCI without prior intimation.
- The access to the airport lounge will be available on a first-come-first-served basis.
- Complimentary access is limited to the cardholder.
- Complimentary access cannot be transferred or encashed.
- Complimentary access may also be restricted or unavailable if NPCI withdraws the facility (either as a program or in relation to any eligible Card Holders or issuer bank or any participating airport lounge) for any reason at its sole and absolute discretion
- NPCI offers no guarantee that any privileges, benefits or facilities under the Program or otherwise will be made available by the participating airport lounge to an Eligible Card Holder and NPCI cannot be held liable for the same. Specifically, the free airport lounge access to Card Holder(s) may be suspended if the validation system at the lounge is unable to swipe and authorize the customers' card due to any system malfunction, connectivity issues or any other reason beyond the control of operation.
- The provision of free alcoholic drinks (where local law permits) is at the discretion of each participating airport lounge operator and in some case may be limited.
- Participating airport lounges may reserve the right to endorse a maximum stay policy (usually 2 or 3 hours) to prevent overcrowding.
- Neither NPCI nor any of its subsidiaries or affiliates or member banks nor any of their respective subsidiaries or affiliates (collectively the 'Promoters') assumes any responsibility for the products or services offered at the participating airport lounges. The products and services are sold or licensed or provided solely by the merchants/participating airport lounges and the promoters accept no liability whatsoever in connection with the products and services.
- NPCI, Service Provider or participating airport lounges reserve the right to withdraw the offer any time without prior notice.
- Standard Offer Terms and Conditions are additionally applicable.